



THE ROAD TO RECOVERY

COVID-19 Mini-Expo

The Evidence

10th June 2021



The Evidence

- Introduction – Matthew Linning, Volunteer Scotland
- Scottish Government's survey – Kate Kilpatrick
- Reflections on recovery – Matthew Linning
- The wider UK context – Dr Laura Crawford, Northumbria University



The Action

- To help inform the voluntary sector's response to COVID-19 during recovery and beyond

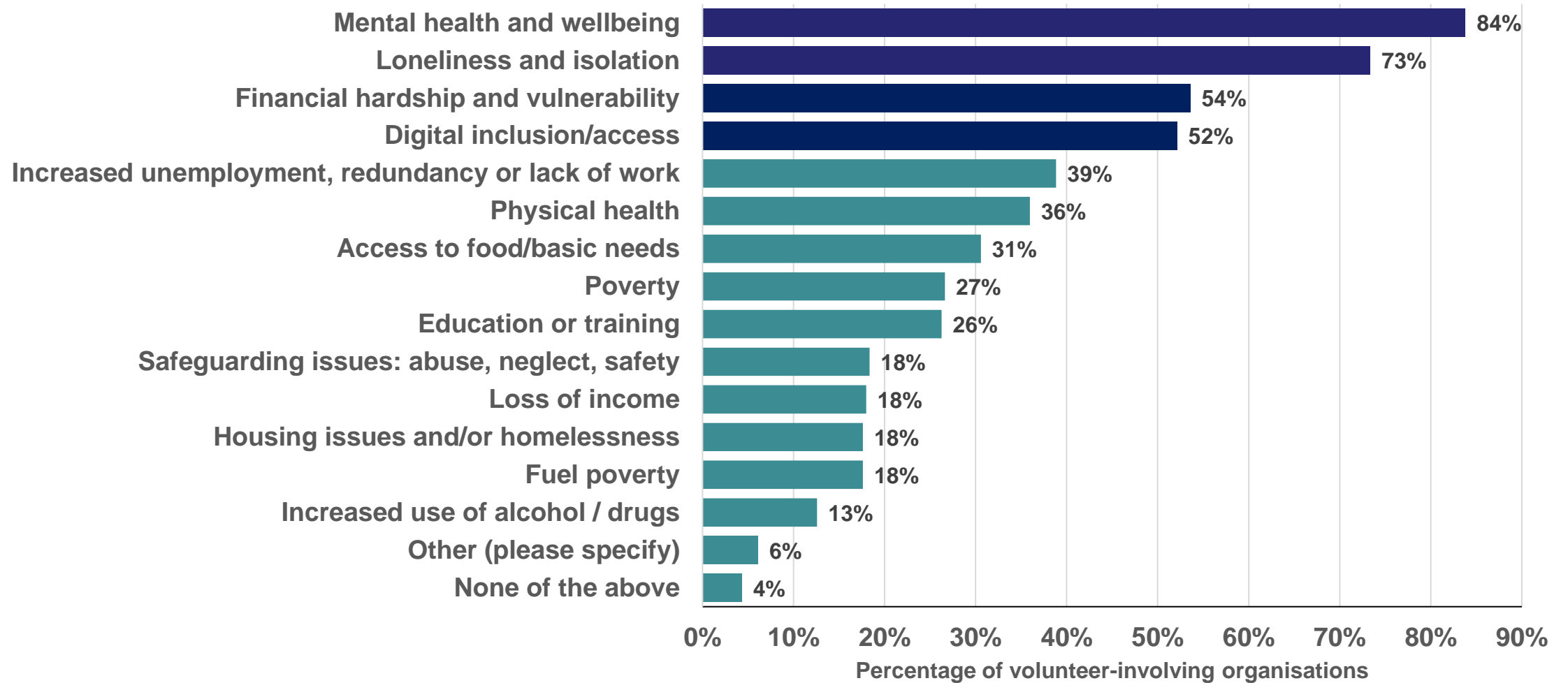
Scottish Government survey on role of volunteering and the Third Sector response to COVID-19

- April-June 2021
- 346 respondents
- 20% 'infrastructure' organisations
- 80% volunteer-involving organisations
- Responses from every LA area
- Responses from wide range of sectors and representing different interest groups

Today: A few preliminary findings – full analysis to follow.



Main emerging needs among service users/beneficiaries: Volunteer-involving organisations

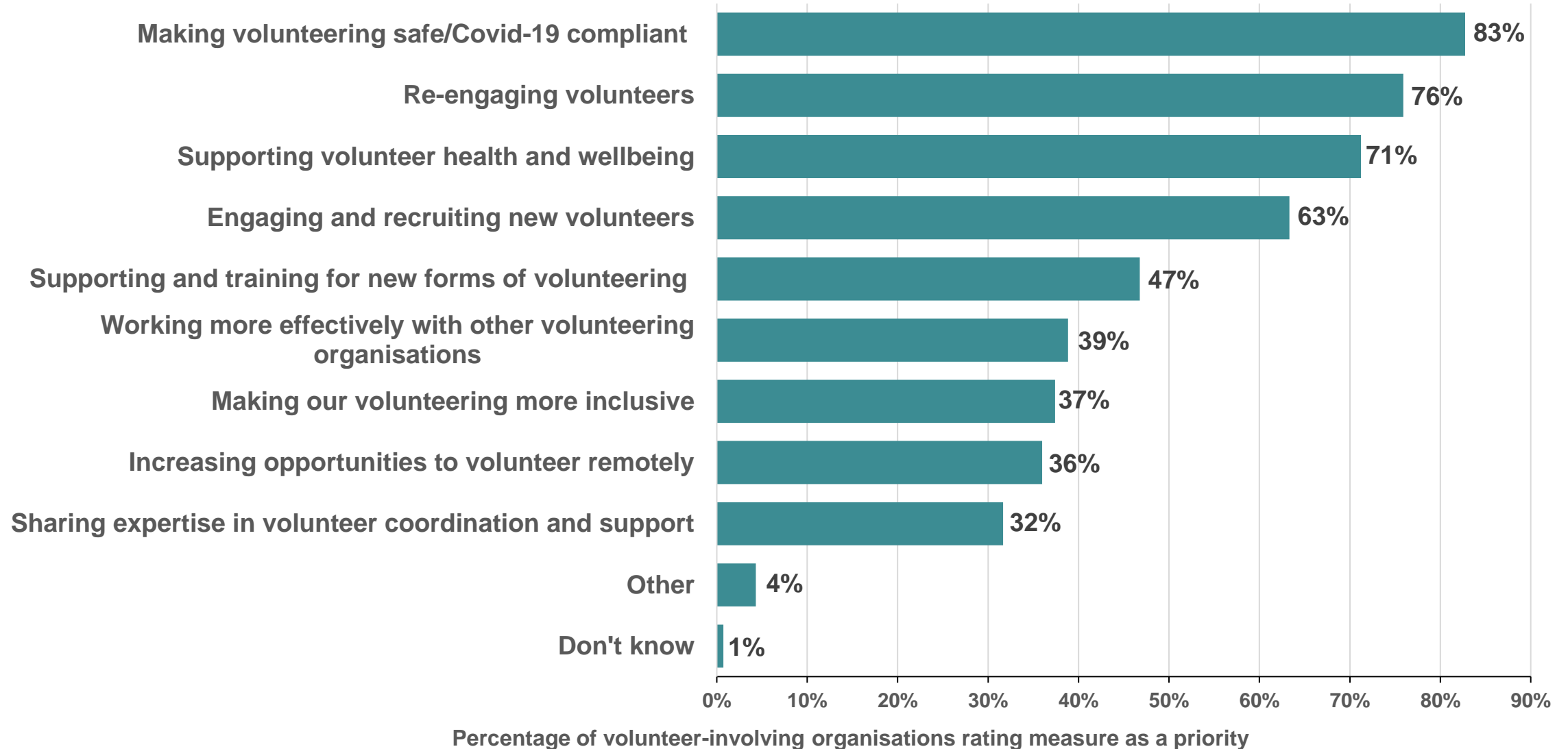


Source: Scottish Government: Survey on role of volunteering and the third sector response to COVID-19 – Preliminary results June 2021






Scottish Government
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Priorities for engaging and supporting volunteering: Volunteer-involving organisations



Source: Scottish Government: Survey on role of volunteering and the third sector response to COVID-19 – Preliminary results June 2021

Priorities for engaging and supporting volunteering

	Infrastructure organisations	Volunteer-involving organisations
Embedding new ways of working with volunteers 	79% Important / very important	47% Important / very important
Inclusion 	76% Important / very important	37% Important / very important
Re-engaging existing volunteers 	60% Important / very important	76% Important / very important

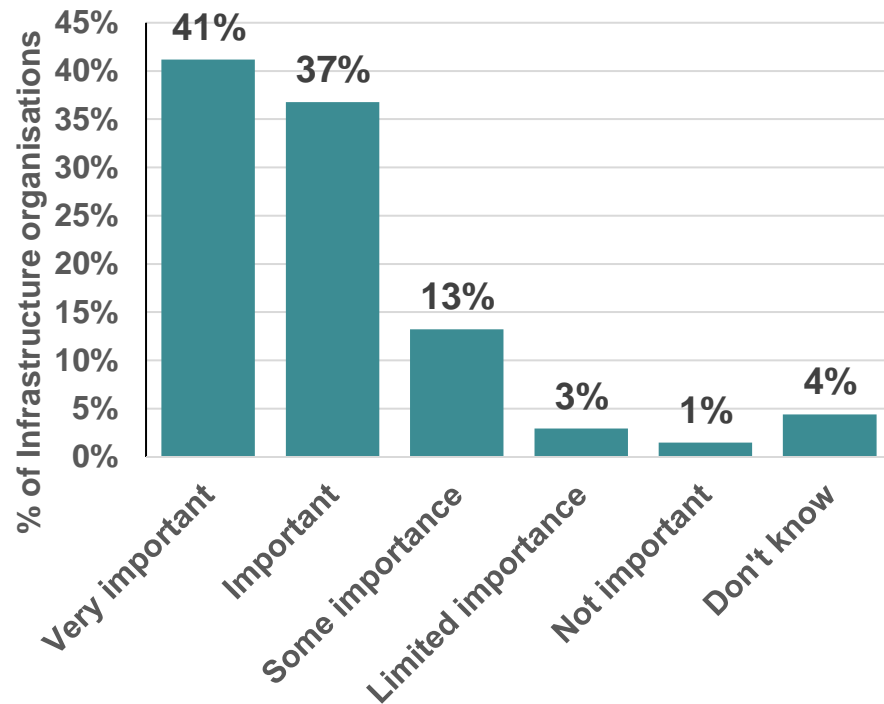
Source: Scottish Government: Survey on role of volunteering and the third sector response to COVID-19 – Preliminary results June 2021



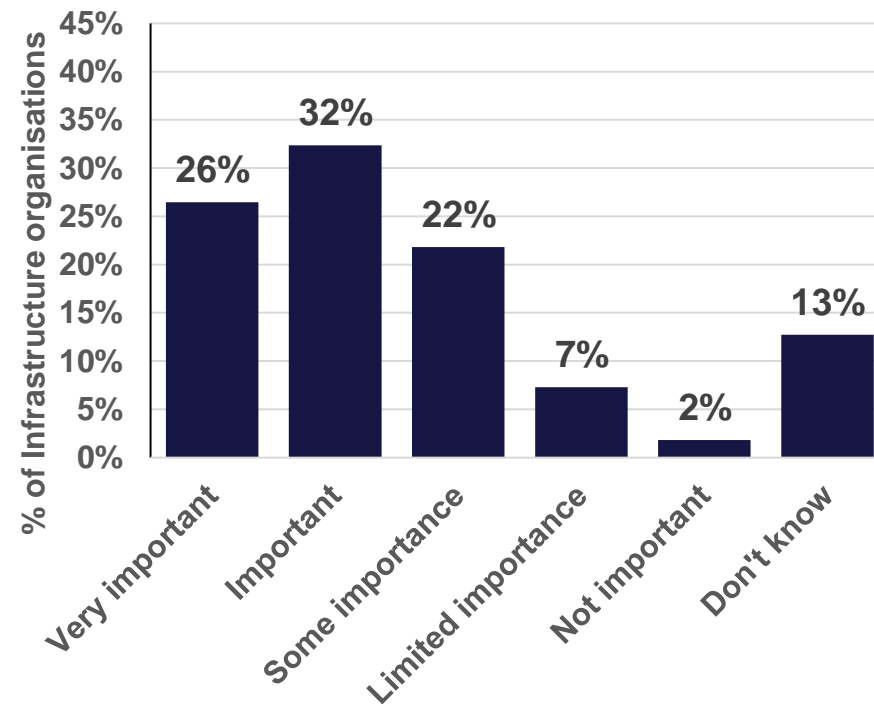
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Priorities for engaging and supporting volunteering: Infrastructure organisations

Acknowledging and supporting the contribution of **informal volunteering**



Capitalising on **mutual aid groups** with a desire to support their communities beyond COVID-19



Source: Scottish Government: Survey on role of volunteering and the third sector response to COVID-19 – Preliminary results June 2021



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Volunteer-involving organisations: The next two years

What has changed?

- Move to virtual and blended modes of service delivery and volunteer engagement – mixed picture
- Value placed on volunteers within the organisation
- Ongoing reduced scale/scope of volunteering programmes

What is needed?

- More funding for volunteering programmes and volunteer support roles
- Support for the transition – remote to face-to-face
- Greater recognition and promotion of volunteering
- Support and training for digital and IT skills



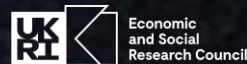


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Reflections on Recovery -
Qualitative evidence

Matthew Linning, Volunteer Scotland

Differential impacts from COVID-19

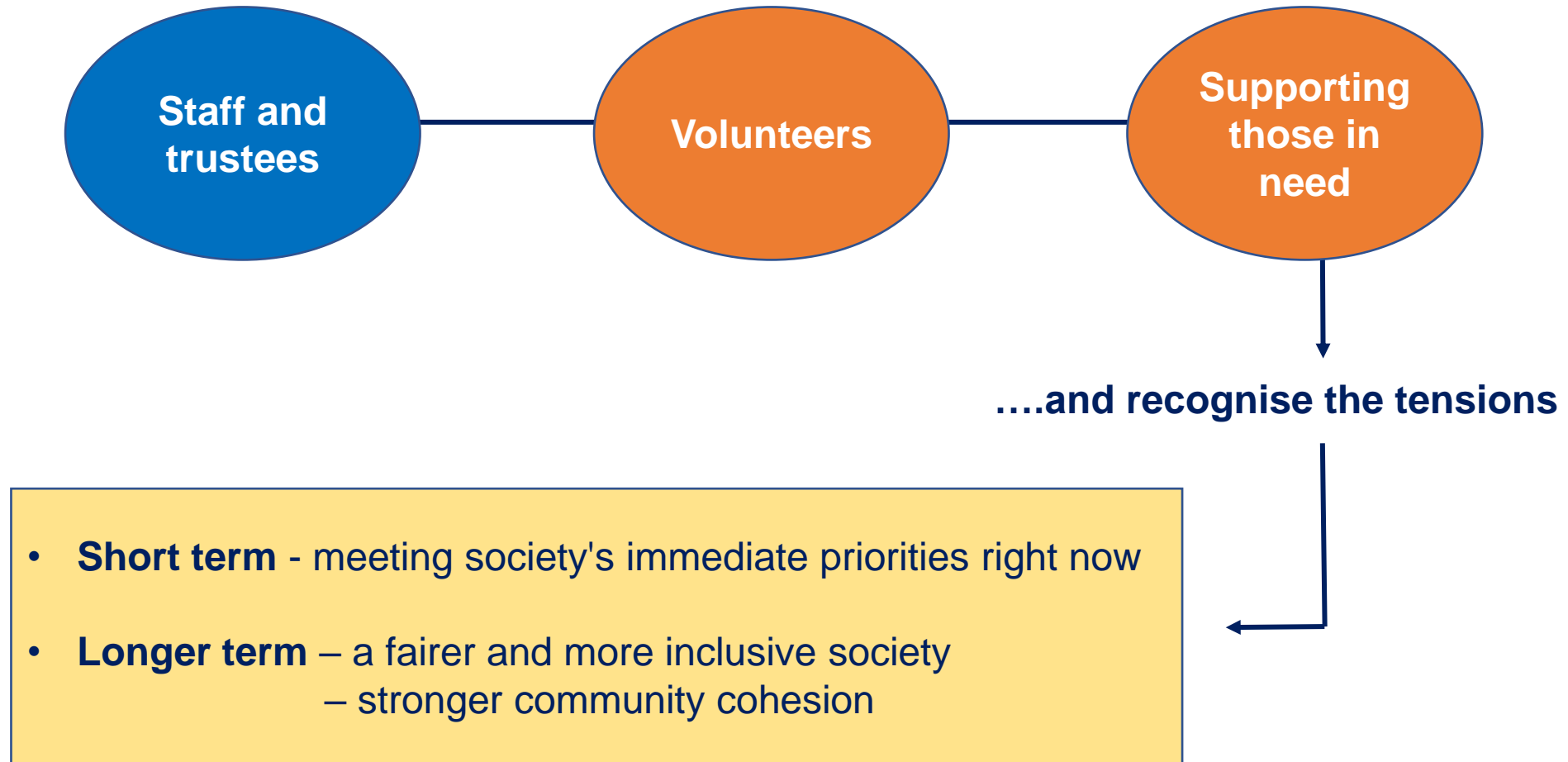
The challenges/ issues

- Volunteer supply vs. need
- Online /virtual platforms
- Mental health and wellbeing
- Social isolation & loneliness
- Fatigue and burnout
- Organisational resilience
- Funding and fundraising

Differential impact

- Older and younger volunteers
 - Trustees
 - Vulnerable groups
 - Smaller charities/VIOs
 - Lack of staff
 - Lack of skills/experience
 - Lack of resources
- ‘Size matters’**

Holistic approach, with clear priorities



Longer term sustainability – for VIOs



This one quote sums it all up:

"Collaboration, support, understanding, resourcing, funding, training and sharing best practice."



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The wider UK context

Dr. Laura Crawford,
Northumbria University

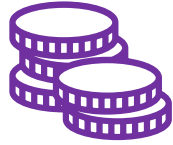
Our project



Thematic Analysis

- 70 documents
- Published between April 2020-April 2021
- Range of organisations

Recovery: Hopes, Fears, Recommendations



Funding and
Investment



Engagement
and Voice



Relationships &
Partnerships



Meeting Societal
challenges

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