



### FACE TO FACE: CAPI QUESTIONNAIRE

<b>Job Number</b>	<b>220074</b>
<b>Name of survey</b>	<b>October SOS – Volunteering</b>
<b>Questionnaire Version Number</b>	<b>3</b>

<b>Methodology</b>	Face-to-face
<b>If face-to-face</b>	Home
<b>Questionnaire</b>	Capi
<b>Sample Size</b>	1000
<b>Sample Description</b>	SOS Standard
<b>Quotas</b>	SOS Standard
<b>Length</b>	TBC
<b>No. of other</b>	TBC
<b>No. of Open</b>	0



Moving on to a different topic....

**ASK ALL**

SHOWSCREEN

**Q1 Looking at this screen - which shows a list of unpaid activities people do to help others – please tell me which of these activities are you currently doing, unpaid, to help organisations, clubs or groups?**

**PROBE: Any others?**

**ROTATE. MULTICODE.**

- Generally helping out
- Raising money
- Helping to organise or run events or activities
- Doing whatever is required
- Committee work
- Providing advice or assistance to others
- Education or training or coaching
- Office work or administration
- Visiting, buddying or befriending people
- Providing transport or driving
- Managing, organising or co-ordinating other unpaid helpers
- Providing direct services (e.g. meals on wheels, doing odd jobs)
- Campaigning
- Counselling
- Representing others
- (None of these)

**ASK IF ANY AT Q1. OTHERS SKIP TO Q8**

SHOWSCREEN

**Q2 What type of organisations, clubs or groups do you give unpaid help to?**

**PROBE: Any others?**

**ROTATE. MULTICODE.**

- Children's activities associated with schools
- Youth / childrens groups
- Health, disability and social welfare organisations
- Religious groups / church
- Local community or neighbourhood groups
- Sport/exercise (coaching or organising) clubs
- Hobbies/recreation/arts/social clubs
- Elderly / older people's groups
- Environmental or animal organisations
- Education for adults
- Citizens groups



Safety, first aid organisations  
Justice and human rights organisations  
Political activities  
Trade union activities  
(None of these)

SHOWSCREEN

**Q3 Which of the following types of organisation, clubs or groups do you currently give unpaid help to. Please tell me all that apply.**

**MULTICODE**

1. Non-profit, voluntary, charity, community, church, religious organisation, e.g. local sports club, environmental group, be-friending scheme
  2. Public, e.g. NHS, local council, schools,
  3. Private (profit making), e.g. private nursery, private museum, private health organisations, private care home and theatres.
- (Don't know)

**Q4 How many organisations, clubs or groups are you currently involved with?**

- 1
  - 2
  - 3
  - 4
  - 5
  - 6
  - 7
  - 8
  - 9
  - 10+
- (Don't know)

SHOWSCREEN

**Q5 Over the next year, do you think the number of organisations, clubs or groups you give unpaid help to will change?**

- Yes, I'll probably give unpaid help to more organisations or groups.  
Yes, I'll probably reduce the number of organisations or groups I give unpaid help to  
No, I'll probably give unpaid help to the same number  
Don't know



**Q6 Thinking about all the unpaid activities you currently undertake with organisations, clubs or groups, how many hours in total would you estimate you spent on these activities in the last four weeks?**

**RECORD NUMERIC RESPONSE BETWEEN 1 AND 500**

- (Less than 1hr)
- (None, but I'm involved in activities at other times in the year)
- (Don't know)

**Q7 Over the next year, do you think the amount of time you give to organisations, clubs or groups is likely to increase, decrease or stay the same?**

- Increase
- Decrease
- Stay the same
- (Don't know)

**ASK ALL**

SHOWSCREEN

**Q8 Have you ever done any of these activities, unpaid, to help organisations, clubs or groups?**

**Please mention any type of unpaid help you have ever given to organisations, clubs or groups, apart from those you mentioned earlier.**

**PROBE: Any others?**

**ROTATE. MULTICODE.**

- Generally helping out
- Raising money
- Helping to organise or run events or activities
- Doing whatever is required
- Committee work
- Providing advice or assistance to others
- Education or training or coaching
- Office work or administration
- Visiting, buddying or befriending people
- Providing transport or driving
- Managing, organising or co-ordinating other unpaid helpers
- Providing direct services (e.g. meals on wheels, doing odd jobs)
- Campaigning
- Counselling
- Representing others
- (None of these)



**ASK IF ANY CODED AT Q8. OTHERS SKIP TO Q11**

SHOWSCREEN

**Q9 What type of organisations, clubs or groups have you ever given unpaid help to?**

**Again, please mention any type of organisations, clubs or groups you have ever given unpaid help to, apart from those you mentioned earlier.**

**PROBE: Any others?**

**ROTATE. MULTICODE.**

- Children's activities associated with schools
- Youth / children groups
- Health, disability and social welfare organisations
- Religious groups / church
- Local community or neighbourhood groups
- Sport/exercise (coaching or organising) clubs
- Hobbies/recreation/arts/social clubs
- Elderly / older people's groups
- Environmental or animal organisations
- Education for adults
- Citizens groups
- Safety, first aid organisations
- Justice and human rights organisations
- Political activities
- Trade union activities
- (None of these)

SHOWSCREEN

**Q10 And which of the following types of organisation, clubs or groups have you ever given unpaid help to (apart from those you currently help and have mentioned earlier)?**

**Please tell me all that apply**

**MULTICODE**

1. Non-profit, voluntary, charity, community, church, religious organisation, e.g. local sports club, environmental group, be-friending scheme
  2. Public, e.g. NHS, local council, schools,
  3. Private (profit making), e.g. private nursery, private museum, private health organisations, private care home and theatres.
- (Don't know)



**ASK ALL**

SHOWSCREEN

**Q11 Are you interested in doing any of these activities, unpaid, to help organisations, clubs or groups, and if so, which ones?**

**PROBE: Any others?**

**ROTATE. MULTICODE.**

**IF CURRENTLY GIVE HELP AT Q1, PLEASE ONLY SHOW CODES NOT SELECTED AT Q1**

- Generally helping out
- Raising money
- Helping to organise or run events or activities
- Doing whatever is required
- Committee work
- Providing advice or assistance to others
- Education or training or coaching
- Office work or administration
- Visiting, buddying or befriending people
- Providing transport or driving
- Managing, organising or co-ordinating other unpaid helpers
- Providing direct services (e.g. meals on wheels, doing odd jobs)
- Campaigning
- Counselling
- Representing others
- Something else (specify)
- No I'm not interested

**ASK IF ANY CODED AT Q1. OTHERS SKIP TO Q13**

**Q12 Is the place (or places) where you carry out the majority of your unpaid activities within your local authority/council area?**

- Yes
- No
- (Don't know)



**ASK ALL**

SHOWSCREEN

**Q13 On the screen are two places you can go to find out about the different types of unpaid activities you can do with organisations, clubs or groups.**

**Which of these are you aware of?**

**MULTICODE.**

Your local Volunteer Centre or Council for Voluntary Service,  
Volunteer Scotland ([www.volunteerscotland.org.uk](http://www.volunteerscotland.org.uk))  
Neither

**ASK ALL CURRENTLY INVOLVED AT Q1 (NOT NONE OF THESE)**

SHOWSCREEN

**Q14 Thinking about the organisations, clubs or groups you currently give unpaid help to which, if any, of these resulted in you becoming involved with them?**

**PROBE: Any others?**

**ROTATE. MULTICODE.**

Visiting the library  
Visiting / contacting my local Volunteer Centre or Council for Voluntary Service  
Visiting / contacting Citizens Advice Bureau  
Getting information from the phone book  
Visiting / contacting an organisation directly  
Getting information from the local council  
Visiting the Volunteer Scotland website  
Speaking to friends/family  
Being asked to help out by an organisation or group  
Browsing newspapers  
Other (specify)  
(Don't know)  
(None)



**ASK ALL**

**Q15 And which of these, if any, have you done to find out about opportunities to get involved in unpaid activities with organisations, clubs or groups?**

**PROBE: Any others?**

**ROTATE. MULTICODE.**

**ONLY SHOW CODES NOT SELETED AT Q14, PLUS DK AND NONE**

- Visited the library
- Visited / contacted my local Volunteer Centre or Council for Voluntary Service
- Visited / contacted Citizens Advice Bureau
- Got information from the phone book
- Visited / contacted an organisation directly
- Got information from the local council
- Visited the Volunteer Scotland website
- Spoken to friends/family
- Been asked to help out by an organisation or group
- Browsed newspapers
- Other (specify)
- (Don't know)
- (None)

**ASK ALL**

SHOWSCREEN

**Q16 Now I want to ask you about any unpaid help you, as an individual, may have given to other people, that is apart from any help given through a group, club or organisation. This could be help for a friend, neighbour or someone else but not a relative.**

**In the last 12 months have you done any of the following things, unpaid, for someone who was not a relative?**

**PROBE: Any others?**

- Keeping in touch with someone who has difficulty getting out and about (visiting in person, telephoning or e-mailing)
- Doing shopping, collecting pension or paying bills
- Cooking, cleaning and laundry or other routine household jobs
- Decorating, or doing any kind of home or car repairs
- Baby sitting or caring for children
- Sitting with or providing personal care (e.g. washing, dressing) for someone who is sick or frail
- Looking after a property or pet for someone who is away
- Giving advice
- Writing letters or filling in forms
- Representing someone (for example talking to a council department, or to a doctor)
- Transporting or escorting someone (for example to a hospital, or an outing)
- Other (specify)
- (No help given in the last 12 months)





**STANDARD CROSSBREAKS TO BE INCLUDED IN TABLES**

Gender

Age

Social Grade

Area (North/South/East/West)

Region (8x Scottish Parliament region)

Urban / Ruran

Children in household (Yes/No)

Car in household (Yes/No)