



# Your Learning Journey

## Our Learning Commitment

We all want volunteers to have a positive experience and that's why we believe that your learning and development is a crucial part to this outcome. Over the last few years we have worked with thousands of people like you who have embraced our learning materials to improve the volunteering experience.

Through our work with volunteers and people who support volunteer programmes we have noticed that sometimes the difference between a good or bad volunteer experience can be as simple as individuals not understanding or knowing what volunteering is and the best ways to support volunteers.

We want to help you develop your knowledge, understanding and skills so that you can support your volunteer development and volunteers, giving them the best volunteer experience.

## Our learners

Our learners come from a wide range of backgrounds, settings and volunteering experiences. Some have been supporting volunteers for a long time and others have only just stepped into this space. Some come from the public, private or third sectors both within Scotland and further afield, but all have one thing in common, they want to give their volunteers the best support they can.

## Your learning

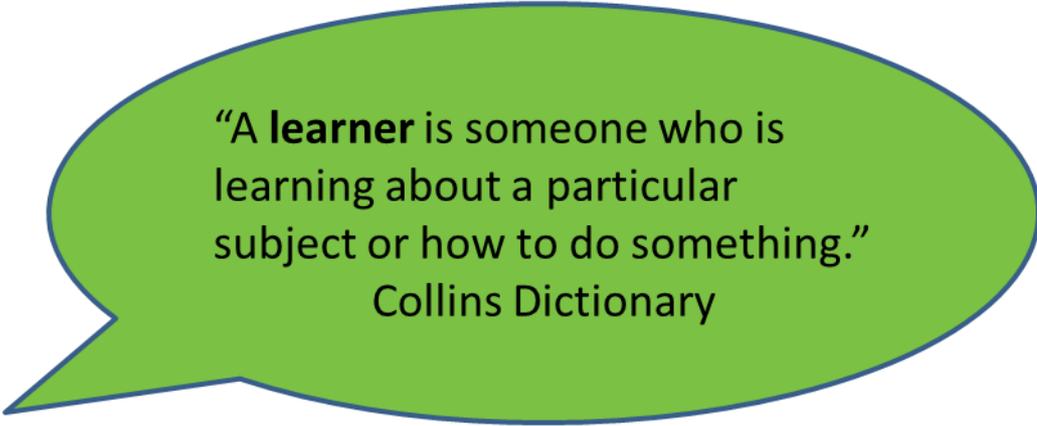
As a learner, our learning commitment with you is that, all our materials have been designed with the volunteer in-mind and they will help you to understand, develop and refine good volunteer practice. In-turn we ask you to firstly see yourself as a learner, take responsibility for your own learning during the course, at each session and further embrace your continuing improvement within your volunteer practice.

Whether you're looking for help with a specific task, like how do you deal with a difficult conversation or what's a more interesting way to recognise your volunteers or how to measure the impact of your volunteer programme, our learning materials will help you to enhance your understanding and knowledge of volunteering while building your confidence and improving your volunteer practice.

We ask all our learners to allocate dedicated time to learn both during and after the course that is why we have developed a wide range of learning opportunities including different tools for people to learn both individually and as a group.

## Learning together

Volunteer Scotland knows that we are part of this learning journey around volunteering good practice and that's why we encourage a culture of sharing and learning. So, we would encourage you to share your volunteering good practice through our learning and development activities. If you have something you would like to share, please contact us to create a learning bite, Top Tip or to directly feed into our training materials



**“A learner** is someone who is learning about a particular subject or how to do something.”  
Collins Dictionary